



# GEO SYNTHETIC S Y S T E M S

(Division of 106007 Canada Ltd.)

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## To our valued customers and business partners:

First and foremost, I hope this email finds you, your co-workers and your families healthy and safe in these uncertain times.

In order to best manage the risk of exposure to Covid-19 to both our team and our customers, we have implemented the following protocols for receiving and processing your orders.

### - CURRENT HOURS

- o 7am – 4pm Monday – Friday
- o Closed Saturday & Sunday

- **PLACING / PICKING UP ORDERS** – In response to the new measures introduced by the government of Ontario to help contain the spread of COVID-19, we are open but have limited capacity in our customer service area. Individuals wishing to enter our buildings will be screened before entry; masks are required while within our premises. We ask that you maintain a 2m distance from all other persons while on or in our premises.

### - ORDER OPTIONS

- o By phone (613-733-9585)
- o By text (613-733-9585)
- o By fax (613-733-3795)

### - PAYMENT OPTIONS

- o Account customers
- o Visa, MasterCard or Debit (Interac) card
- o E-Transfers
- o Cash

### - DELIVERY

- o Orders for delivery will be processed as normal; our deliveries are currently touchless.

Our number one priority is to keep our staff, our customers and our community safe and healthy. We will do our best to continue the service you've come to expect, and thank you in advance for your patience and understanding.

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